



“As a TPA, I have worked closely with Hines & Associates for the past five years. The CM/DM Team balances all aspects of care, in addition to informing the TPA, brokers and carriers about the ongoing needs of the patient. The UR Team is top-notch, gathering clinical data to determine medical necessity for the proposed treatment plan in a timely fashion. The team approach is what it’s all about; I believe this is Hines’ philosophy and the direction for the future.”

*— Michael Carder, RN, BSN
Nurse Case Manager
CCMSI Midland, LLC*

HINES & ASSOCIATES

Since 1987, Hines & Associates has used a multidisciplinary approach to care, ongoing patient contact, and emphasis on consumer education to encourage a healthier quality of life.

Hines’ health care professionals have experience in at least one major specialty, assuring accurate needs assessment, current technology and immediate data input to secure cost conservation.

SERVICES PROVIDED THROUGH COMPASS SOLUTIONS

Hines maintains a solid reputation nationwide for efficient, innovative, professional and personalized health care management services.

- Large Case Management
- Specialty Case Assessment
- Transplant Case Management
- Shock Loss Case Management
- Medical Peer Review

WORKING WITH US

Contact a Compass Solutions’ MGU for more information on working with Hines & Associates. For a list of participating MGUs, visit www.independenceholding.com and click on the link for Compass Solutions. For general questions on Compass Solutions, call (212) 355-4141, ext. 3015.

COST SAVINGS

- Average ROI 75:1
- Average Savings Per Hour Billed \$798
- Average Savings Per Case \$11,500